

Service Satisfaction Survey Follow-Up

2024 年度設施服務滿意度調查 追蹤處理

- **設施 Wifi 開放與否** – 2025 年 9 月底已經由跨領域大樓管理中心向資服處申請增設後開通院方公用 Wifi 訊號範圍，現涵蓋至 CEM3-Talos Arctica 區域。
- **Vitrobot 濾紙** - 因應使用者意見回饋，設施已同時提供自製及原廠兩種規格供使用者自由選用，經近一年實際觀察，自製款使用比例高於原廠約 8 倍。

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- **Facility Wifi access open or not** – Under the assistance of the Building Administration Office and the Department of Information Technology Services, the campus WIFI has been additionally constructed in the end of September 2025 to cover the facility range to the CEM3-Talos Arctica area and is now available for use.
- **Vitrobot filter paper** - In response to the user feedback, both handmade and factory specifications are provided on site for user to choose freely. After about a year of actual observation, the proportion of the handmade filter paper used is about 8 times higher than that of the factory one.